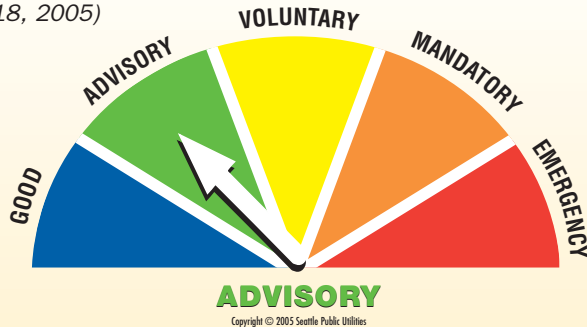


Information about your water, drainage, wastewater and solid waste utility services.

Seattle's Water Supply Status

(As of April 18, 2005)



Advisory Stage

The potential exists for lower than normal water supply. Weather conditions may return to normal or we may need to reduce consumption. SPU will keep customers informed. In the meantime, customers are encouraged to continue using water wisely.

Tips for Residential Customers

- Wash full loads of clothes.
- Fix leaking toilets and faucets.
- Wash vehicles at locations that recycle water.
- Turn off running water in bathrooms or kitchen sinks.
- Check out the new Plant List at savingwater.org for water-wise suggestions.

Visit www.savingwater.org or call (206) 684-SAVE (7283) for more water-wise tips.

Current water supply conditions are available at [www.seattle.gov/util/About SPU/Water System/](http://www.seattle.gov/util/About%20SPU/Water%20System/), then click on "Water Supply."

Rebates Available for Sprinkler Tune-ups/Upgrades

The Saving Water Partnership currently offers three rebates:

- Rebate #1 provides up to \$450 when you upgrade your existing automatic sprinkler system with a Rain Sensor and advanced irrigation controller.
- Rebate #2 provides \$50 when you install an Evapotranspiration Controller as part of a new sprinkler system.
- Rebate #3 provides between \$50 and \$450 when you include a Conservation Controller with Soil Moisture Sensors when you upgrade or install a new sprinkler system.

Visit the Water Saving Partnership at www.savingwater.org for more information about these sprinkler rebates.

Peak Season Water Rates Begin in May

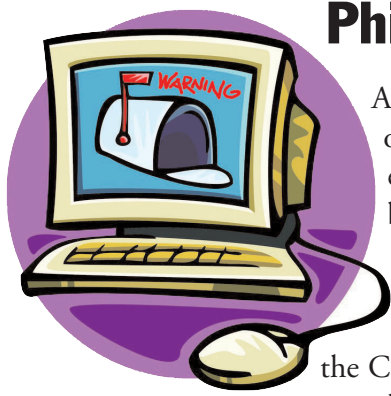
As in previous years, peak usage water rates go into effect beginning May 16 and continue through September 15, 2005. The Residential Water Rates table, right, shows a three-tiered rate structure with progressively higher rates as water consumption increases.

To learn more about peak season water rates or third-tier rates and appeals, please visit www.seattle.gov/util/Services/Billing/Disputes/ or call 206-684-3000.

If you have questions about water conservation or need more information, visit the Saving Water Partnership on-line at www.savingwater.org or call (206) 684-SAVE (684-7283).

2005 Residential Water Rates

Water Usage	Inside City Limits	Outside City Limits
Off-Peak Usage (Sept. 16 – May 15)	\$2.53/ccf	\$2.88/ccf
Peak Usage (May 16 – Sept. 15)		
First-Tier: Up to 10 ccf in 60 days	\$2.88/ccf	\$3.28/ccf
Second-Tier: Next 26 ccf in 60 days	\$3.35/ccf	\$3.82/ccf
Third-Tier: Over 36 ccf in 60 days	\$8.55/ccf	\$9.75/ccf
<i>Note: One ccf equals 100 cubic feet or 748 gallons of water.</i>		



Phishing E-mail Alert!

A fraudulent scam called “phishing” occurs when an individual receives and e-mail from an apparently legitimate business. Victims are then encouraged to provide personal information such as credit card numbers, expiration dates, and social security information. It is the City’s policy never to request confidential, personal or financial information from our customers via an unsolicited e-mail or a link within one. If you receive such an email call (206) 684-3000 to report it.

SPU Speakers Bureau

Learn more about utility issues such as water supply, recycling, utility rates, drainage planning, urban creeks, salmon friendly gardening or volunteer programs. A Seattle Public Utilities (SPU) representative is available to attend your organization’s meetings to provide information on topics and programs affecting our citizens and communities. Please contact Ernie Dunston, SPU Speakers Bureau coordinator, at ernie.dunston@seattle.gov or (206) 684-5951 for more information.



Keep Your Water Meter Accessible

Our staff reads your meter every month or 2 months, depending on your account type. So remember to keep your meter accessible so our staff can quickly and accurately read your meter. If a meter reader can quickly collect a reading from your meter on the first visit to your property, it helps keep utility costs down.

For more information about providing meter access, visit [www.seattle.gov/util/Services/Water/Your Water Meter/](http://www.seattle.gov/util/Services/Water/Your_Water_Meter/).

Outdoor Technologies Save Water

To maintain landscapes while conserving water, the basic idea is to water with the weather to make every drop count. At their best, automatic in-ground irrigation/sprinkler systems are only 70% efficient at getting water to the plants roots zones. In most cases, they are wasting 40-50% of the water they use. Now is a great time- while water conservation is on people's mind- to call an irrigation professional to upgrade your system with water saving features.

Sprinkler Clocks/Controllers

Conservation Controllers provide water-wise features such as stackable start times, interval scheduling, and programs that provide custom watering schedules for different seasons and landscape areas. The new Evapotranspiration Controllers can also adjust sprinkler run-times based on either historic or real-time weather data.

On-site Weather Sensors

Adapters such as the Rain Sensor make controllers more responsive to fluctuating climate conditions. More advanced sensors provide controllers with on-site soil moisture or humidity data.

Water with the Weather

Create a simple, custom, watering schedule with sprinkler calculators and easily adjust watering schedules with an Irrigation Index. An index is a percent of the “peak” watering period, the time of year when days are the longest and the weather is the hottest.

Visit www.iwms.org for the current Irrigation Index or go to www.savingwater.org and click on the sprinkler rebate section, and adjust monthly runtimes by a percent of “peak”.

